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By Debra L. Nelson, James Campbell Quick

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Editorial Review

Review

Part I: INTRODUCTION. 1. Organizational Behavior and Opportunity. 2. Challenges for Managers. Part II: INDIVIDUAL PROCESSES AND BEHAVIOR. 3. Personality, Perception, and Attribution. 4. Attitudes, Emotions, and Ethics. 5. Motivation at Work. 6. Learning and Performance Management. 7. Stress and Well-Being at Work. Part III: INTERPERSONAL PROCESS AND BEHAVIOR. 8. Communication. 9. Work Teams and Groups. 10. Decision Making by Individuals and Groups. 11. Power and Political Behavior. 12. Leadership and Followership. 13. Conflict and Negotiation. Part IV: ORGANIZATIONAL PROCESSES AND STRUCTURE. 14. Jobs and the Design of Work. 15. Organizational Design and Structure. 16. Organizational Culture. 17. Career Management. 18. Managing Change.

About the Author

Dr. Debra L. Nelson is the Spears School of Business Associates' Professor of Business Administration and Professor of Management at Oklahoma State University. She received her Ph.D. from the University of Texas at Arlington, where she was the recipient of the R. D. Irwin Dissertation Fellowship Award. Dr. Nelson is the author of over 90 journal articles focusing on organizational stress management, gender at work, and leadership. Her research has been published in the ACADEMY OF MANAGEMENT EXECUTIVE, ACADEMY OF MANAGEMENT JOURNAL, ACADEMY OF MANAGEMENT REVIEW, MIS QUARTERLY, ORGANIZATIONAL DYNAMICS, JOURNAL OF ORGANIZATIONAL BEHAVIOR, and other journals. In addition, she is coauthor/coeditor of several books, including ORGANIZATIONAL BEHAVIOR: SCIENCE, THE REAL WORLD, AND YOU; POSITIVE ORGANIZATIONAL BEHAVIOR (Sage, 2007); ORGANIZATIONAL LEADERSHIP (South-Western, Cengage Learning, 2004); GENDER, WORK STRESS, AND HEALTH (American Psychological Association, 2002); ADVANCING WOMEN IN MANAGEMENT (Blackwell, 2002); and PREVENTIVE STRESS MANAGEMENT IN ORGANIZATIONS (American Psychological Association, 1997). Dr. Nelson has also served as a consultant to several organizations including AT&T, American Fidelity Assurance, Sonic, State Farm Insurance, and Southwestern Bell. She has presented leadership and preventive stress management seminars for a host of organizations, including Blue Cross/Blue Shield, Conoco/Phillips, Oklahoma Gas and Electric, Oklahoma Natural Gas, and the Federal Aviation Administration. She has been honored with the Greiner Graduate Teaching Award, the Chandler-Frates and Reitz Graduate Teaching Award, the Regents' Distinguished Teaching Award, the Regents' Distinguished Research Award, and the Burlington Northern Faculty Achievement Award at OSU. Dr. Nelson also serves on the editorial review boards of the JOURNAL OF ORGANIZATIONAL BEHAVIOR, JOURNAL OF LEADERSHIP AND ORGANIZATIONAL STUDIES, and LEADERSHIP.

Dr. James Campbell (Jim) Quick is John and Judy Goolsby Distinguished Professor in the Goolsby Leadership Academy, Distinguished Professor in the Academy of Distinguished Teachers, and Professor of Organizational Behavior in the Department of Management, College of Business at The University of Texas at Arlington. He earned an M.B.A. and a Ph.D. at the University of Houston. He completed postgraduate courses in behavioral medicine (Harvard Medical School) and combat stress (University of Texas Health Science Center at San Antonio). Dr. Quick is a Fellow of the Society for Industrial and Organizational Psychology, the American Psychological Association, and the American Institute of Stress. Dr. Quick's and his brother's signature theory is preventive stress management, now in the APA Dictionary of Psychology (2007). Dr. Quick has over 100 books, book chapters, journal articles, and clinical monographs in 10

languages. Dr. Quick's awards and recognitions include Beta Gamma Sigma and Phi Beta Delta honor societies membership; The Maroon Citation (Colgate University Alumni Corporation, 1993); 2002 Harry and Miriam Levinson Award (American Psychological Foundation); and a Presidential Citation (American Psychological Association, 2001). Quick won the 2007-2008 Honors College Outstanding Faculty Award and 2009 Award for Distinguished Record of Research at UT Arlington. Colonel Quick, United States Air Force Reserve (Ret.) was Distinguished Visiting Professor of Psychology, 59th Medical Wing (1999) and Visiting Scholar, United States Military Academy at West Point (2007). His awards and decorations include the Legion of Merit, Meritorious Service Medal, and National Defense Service Medal with Bronze Star. He currently serves by appointment from Secretary of Defense Robert Gates on the Defense Health Board's Psychological Health External Advisory Subcommittee.

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