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Contains nearly 70 articles covering nine topics in human relations written by highly regarded behavioral science scholars and practitioners. The book is divided into the major skill-building areas necessary to improving personal and professional effectiveness: communications, diversity, conflict, re-entry(after the training experience), history and background of laboratory education, self-awareness, support systems, experiential learning and others.

The thorough and comprehensive collection of essays is essential reading for human resource professionals, managers, consultants, trainers, students -- anyone who wants to understand the dynamics of human interaction.

Besides theory, the book gives practical insights for improving human interactions and solid foundation reading in the topic areas covered in the book.

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Reading Book for Human Relations Training, Eighth Edition From NTL Institute Bibliography

- Rank: #336284 in Books
- Published on: 1999-11-30
- Number of items: 1
- Binding: Hardcover
- 320 pages

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Editorial Review

About the Author

Founded in 1947, NTL Institute for Applied Behavioral Science is a non-profit entity dedicated to advancing the field of applied behavioral science. NTL developed the technology that is probably the most emulated method for understanding human interaction in the behavioral training field. Besides publications, NTL offers training in change management, individual and group dynamics, managing/valuing diversity, organization development, training and consultation, personal effectiveness and professional skill-building.

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