



Lean Six Sigma For Dummies

By John Morgan, Martin Brenig-Jones

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Maximize the quality and efficiency of your organization

If you want to make your organization or team more productive, you have to change the way it thinks. Combining the leading improvement methods of Six Sigma and Lean, this winning technique drives performance to the next level. But the jargon-packed language and theory of Lean Six Sigma can be intimidating for both beginners and experienced users. Whether you want to manage a project more tightly or fine-tune existing systems and processes, *Lean Six Sigma For Dummies* gives you plain-English guidance to achieve your business goals.

Lean Six Sigma For Dummies outlines the key concepts of this strategy and explains how you can use it to get the very best out of your business. You'll discover lots of tools and techniques for implementing Lean Six Sigma; guidance on policy deployment; information on managing change in your organization; useful methods for choosing which projects to tackle; and much more.

- Gives you plain-English explanations of complicated jargon
- Serves as a useful tool for businesspeople looking to make their organization more effective
- Helps you achieve business goals with ease

If you're a project manager or other businessperson looking for new and effective ways to improve your process, *Lean Six Sigma For Dummies* has you covered.

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Editorial Review

From the Back Cover

The bestselling guide to taking your organisation to the next level with Lean Six Sigma – now better than ever!

What do the GE, BAA, Lloyds, TSB, O2, Siemens Medical, Dyson, Volvo and Rolls Royce have in common? Like many of today's most successful companies they've gained an unbeatable competitive edge using Lean Six Sigma. This expanded edition of the bestselling guide explains, in plain English, the key concepts of this remarkable performance and quality improvement method, and includes lots of powerful tools for making it happen.

- Know your customers – zero in on your customers and their varying needs and use that information to form the basis of your process measurements and improvements
- X-ray your processes – find out how to draw a map that will give you a clear picture of the processes you use to meet your customers' needs
- Gather key data – learn a five-step approach to collecting important data about your processes, along with techniques for interpreting it and presenting it in actionable form
- Unclog your pipes – identify and tackle bottlenecks in your processes and improve process flows so that things get done better, faster and with less effort
- Measure twice, cut once – learn one of the most basic and powerful Lean Six Sigma process improvement methods: DMAIC (Define, Measure, Analyse, Improve, and Control)
- Transform your organisation – learn, step-by-step, how to implement Lean Six Sigma throughout your organisation – with tips on changing how your people think and behave

Open the book and find:

- What Lean and Six Sigma are all about
- How Lean Six Sigma can dramatically boost your company's success
- DMAIC and other basic strategies and techniques
- Tools for implementing Lean Six Sigma
- Lean Six Sigma policy deployment
- Managing change in your organisation
- Choosing which projects to tackle with Lean Six Sigma
- Changing your organisational culture

Learn to:

- Enhance business efficiency and reduce waste
- Successfully deploy Lean Six Sigma projects in your organisation
- Manage projects more tightly and fine-tune existing systems
- Apply Lean Six Sigma thinking to your day-to-day activities

About the Author

John Morgan and Martin Brenig-Jones are Directors of Catalyst Consulting, Europe's leading provider of Lean Six Sigma solutions. John's primary responsibilities are in the areas of product design and development, and he has extensive training and coaching experience. Martin is an expert in quality and change management and has trained over 1,000 people in Lean Six Sigma techniques.

Users Review

From reader reviews:

David Chambers:

Do you have favorite book? If you have, what is your favorite's book? Reserve is very important thing for us to understand everything in the world. Each guide has different aim or goal; it means that book has different type. Some people experience enjoy to spend their the perfect time to read a book. They may be reading whatever they take because their hobby is actually reading a book. Think about the person who don't like reading a book? Sometime, particular person feel need book if they found difficult problem or maybe exercise. Well, probably you will want this Lean Six Sigma For Dummies.

George Clark:

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