



Mediating Dangerously: The Frontiers of Conflict Resolution

By Kenneth Cloke

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Sometimes it's necessary to push beyond the usual limits of the mediation process to achieve deeper and more lasting change. *Mediating Dangerously* shows how to reach beyond technical and traditional intervention to the outer edges and dark places of dispute resolution, where risk taking is essential and fundamental change is the desired result. It means opening wounds and looking beneath the surface, challenging comfortable assumptions, and exploring dangerous issues such as dishonesty, denial, apathy, domestic violence, grief, war, and slavery in order to reach a deeper level of transformational change.

Mediating Dangerously shows conflict resolution professionals how to advance beyond the traditional steps, procedures, and techniques of mediation to unveil its invisible heart and soul and to reveal the subtle and sensitive engine that drives the process of personal and organizational transformation. This book is a major new contribution to the literature of conflict resolution that will inspire and educate professionals in the field for years to come.



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Editorial Review

Review

"Mediating Dangerously is, as all of Cloke's books, a book to buy." (The Texas Mediator, January 2002)

"Cloke writes with passion...." (Dispute Resolution Journal, October 2002)

Review

"If you want to stretch your thinking about the art of mediation, Ken Cloke's new book is for you. Mediating Dangerously is packed with enough thought-provoking ideas for ten books." —William Ury, author, *The Third Side: Why We Fight and How We Can Stop*

"Cloke has tremendous insight into the psychology of the mediation process and its potential for profound impact on the mediator as well as the disputing parties. One of the most provocative and useful new books in the field." —Christopher Moore, managing partner, CDR Associates, and author of *The Mediation Process: Practical Strategies for Resolving Conflict*

Mediating Dangerously presents an invaluable mediating model and process for systemic change and conflict resolution. Kenneth Cloke's ideas can be applied to developing new justice models and addressing racism, xenophobia, ethnic and national minority conflict, and international conflict. His approach is inspiring and innovative." —Ray Schonholtz, president, Partners for Democratic Change

"Shows how a trained ear, an open mind, a respectful and intuitive stance, and humane values can lay the foundation for a broad and flexible repertoire of effective third-party practices." —Laura Chasin, director, Public Conversations Project, Watertown, Massachusetts

"Gather a few friends and colleagues around the fireplace, break open a bottle of sherry, pick a chapter of Ken Cloke's Mediating Dangerously and prepare for an evening of mind-sparking conversation." —Albie Davis

From the Inside Flap

In this inspiring new vision of the art of conflict resolution, Kenneth Cloke shows new and accomplished mediators how to examine the inner processes and hidden personal recesses that limit their effectiveness, as well as the outside systems and structures that restrict their capacity to act on what they have learned. Cloke explores the dark places?the edges, boundaries, and possibilities of mediation. He reveals how to approach dangerous conflicts?domestic violence, war, slavery, fascism, insanity, and oppression?to uncover hidden choices and transformational opportunities that help people and organizations develop, grow, and learn more about themselves. Offering a wealth of fresh possibilities, Mediating Dangerously identifies potential openings, creative techniques, and new and unusual approaches to dispute resolution. The book includes specific guidelines, questions to ask, sample dialogues, checklists, and diagrams to help readers apply new techniques immediately in their current practice. The inevitable stress and pain of conflict can lure mediation professionals into taking the easy route to a quick compromise. But, claims Cloke, the role of mediators is not simply to settle conflicts or fashion agreements, but to create choices. This means going further, taking risks, opening wounds, and exploring dangerous terrain to locate the center of what isn't working. It requires great courage, honesty, and self-knowledge to open a Pandora's box of fear, resistance, dishonesty, revenge, oppression, and all the defenses and rationalizations that keep individuals, organizations, and societies

locked in conflict. Mediating Dangerously shows conflict resolution professionals how to advance beyond the traditional steps, procedures, and techniques of mediation to unveil its invisible heart and soul and to reveal the subtle and sensitive engine that drives the process of personal and organizational transformation. This book is a major new contribution to the literature of conflict resolution that will inspire and educate professionals in the field for years to come. The Author Kenneth Cloke, director of the Center for Dispute Resolution in Santa Monica, California, has been a mediator, arbitrator, university professor, judge, counselor, coach, consultant, trainer, and designer of resolutions systems for over thirty years. He is the author of several books, including Resolving Conflicts at Work and Resolving Personal and Organizational Conflict (both with Joan Goldsmith, Jossey-Bass, 2000).

Users Review

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Matthew Blackburn:

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Jennifer Fields:

The feeling that you get from Mediating Dangerously: The Frontiers of Conflict Resolution may be the more deep you rooting the information that hide into the words the more you get serious about reading it. It does not mean that this book is hard to comprehend but Mediating Dangerously: The Frontiers of Conflict Resolution giving you buzz feeling of reading. The writer conveys their point in specific way that can be understood through anyone who read the idea because the author of this e-book is well-known enough. This kind of book also makes your own vocabulary increase well. Making it easy to understand then can go with you, both in printed or e-book style are available. We highly recommend you for having this specific Mediating Dangerously: The Frontiers of Conflict Resolution instantly.

Andrea Lampkin:

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