



# Organizational Learning: Creating, Retaining and Transferring Knowledge

By Linda Argote

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By Linda Argote

Why do some organizations learn at faster rates than others? Why do organizations "forget"? Could productivity gains acquired in one part of an organization be transferred to another? These are among the questions addressed in *Organizational Learning: Creating, Retaining and Transferring Knowledge*. Since its original publication in 1999, this book has set the standard for research and analysis in the field. This fully updated and expanded edition showcases the most current research and insights, featuring a new chapter that provides a theoretical framework for analyzing organizational learning and presents evidence about how the organizational context affects learning processes and outcomes. Drawing from a wide array of studies across the spectrum of management, economics, sociology, and psychology, *Organizational Learning* explores the dynamics of learning curves in organizations, with particular emphasis on how individuals and groups generate, share, reinforce, and sometimes forget knowledge. With an increased emphasis on service organizations, including healthcare, Linda Argote demonstrates that organizations vary dramatically in the rates at which they learn, with profound implications for productivity, performance, and managerial and strategic decision making.

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## **Editorial Review**

From the Back Cover

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About the Author

Linda Argote is the David M. Kirr and Barbara A. Kirr Professor of Industrial Administration. Her teaching and research interests include organizational learning, productivity, transfer of knowledge, organizational memory, group decision-making and performance.

## **Users Review**

**From reader reviews:**

**Robert Young:**

Here thing why that Organizational Learning: Creating, Retaining and Transferring Knowledge are different and dependable to be yours. First of all reading through a book is good but it depends in the content of computer which is the content is as delightful as food or not. Organizational Learning: Creating, Retaining and Transferring Knowledge giving you information deeper as different ways, you can find any reserve out there but there is no e-book that similar with Organizational Learning: Creating, Retaining and Transferring Knowledge. It gives you thrill reading journey, its open up your eyes about the thing which happened in the world which is perhaps can be happened around you. You can actually bring everywhere like in area, café, or even in your means home by train. When you are having difficulties in bringing the paper book maybe the form of Organizational Learning: Creating, Retaining and Transferring Knowledge in e-book can be your substitute.

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